Practice	Create, Deliver & Support	Drive Stakeholder Value	High Velocity IT	Direct, Plan & Improve	Digital & IT Strategy
Architecture management			X		X
Continual improvement					
Information security management			X		
Knowledge management	X				
Measurement and reporting				X	
Organizational change management				X	
Portfolio management		X	X		X
Project management					
Relationship management		X	X		
Risk management			X		X
Service financial management					X
Strategy management					X
Supplier management		X			
Workforce and talent management					X
Availability management			X		
Business analysis		X	X		
Capacity and performance management			X		
Change enablement	X				
Incident management	X				
IT asset management					
Monitoring and event management	X		X		
Problem management	X		X		
Release management	X				
Service catalogue management		X			
Service configuration management					
Service continuity management			X		
Service design	X		X		
Service desk	X	X	X		
Service level management	X	X			
Service request management		X			
Service validation and testing	X		X		
Deployment management	X		X		
Infrastructure and platform management			X		
Software development and management	X		X		